

CV – Yvonne Castle

Managing Director - NLP, MCMI, MBA, CIPFA

Summary

Yvonne Castle is an experienced coach, consultant, interim manager and trainer with over 23 years experience in the private and public sectors. Yvonne has a specific focus on managing change, delivering efficiencies and improved performance for organisations and individuals. Yvonne started out with a professional background in accountancy and audit then re-directed her career into organisational, service and people development.

Experience

Coaching: Yvonne is also a part of the professional world of coaching both in business and in personal life coaching. She coaches Senior Executives in business focusing on results and also on giving strong leadership. Yvonne's coaching in organisations focuses on improving staff motivation, confidence, leadership style, communications, building commitment to the company and raising performance or either individuals or teams.

Consultancy: Yvonne is a top class consultant as rated by her customers and evidenced by their testimonials. Yvonne works with Senior Executives across the private and public sectors to help develop and implement solutions for a wide range of organisational change and improvement programmes. Examples include facilitating visioning sessions for leadership teams; building the capacity of senior staff to build their confidence and skills to enable them to drive transformational change programmes; ensuring efficient, customer focused, end to end business processes which support delivering excellent services; options appraisal and implementation of change programmes such as shared services; bringing together new teams including enhanced partnership and contractual relationships; developing a performance management culture; developing effective internal and external communications strategies to support the change process. Yvonne's role is often a critical friend to ensure fresh objective challenge in organisations when making difficult decisions. Yvonne has great interpersonal skills and works well with all customers, stakeholders, Board members, Councillors, senior managers and front line staff.

Interim Management: Yvonne also provides interim management support at a senior level, contributing directly to delivering the strategic priorities for the organisation. She manages corporate services such as policy, performance, diversity, finance, business development and HR as well as operational front line services. Yvonne can support interim roles where the purpose is to provide objective challenge to the 'status quo'. She also fits in quickly into any organisation to take up the reins where there are gaps in the organisation.